PLATO Leadership Strategic Issues Survey Report - Effectiveness Chart

1. Review the list of issues below – all of which, when present, enable PLATO to deliver value to its members. For each, indicate the degree to which PLATO is effective or ineffective in how it carries out this activity:

	Very Ineffective	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Very Effective	Don't Know/No Opinion	Responses	Average
Governance structure – the Board of Directors provides clear direction and broad oversight to PLATO overall and to individual committees Count	1	0	1	10	18	13	11	54	4.9
Orienting new members to the organization and how to access its benefits Count	0	3	10	14	19	5	4	55	4.3
Communicating with members throughout the year Count	1	1	3	7	22	22	0	56	5.0
Assessing member interests, needs, and concerns Count	0	1	4	17	23	5	4	54	4.5

	Very Ineffective	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Very Effective	Don't Know/No Opinion	Responses	Average
Making decisions regarding course/event selection, selecting sites, etc. Count	0	0	2	5	23	20	6	56	5.2
The quality of the courses offered by PLATO each year Count	0	0	0	4	21	26	4	55	5.4
The diversity of the courses offered by PLATO each year Count	0	0	2	14	22	14	4	56	4.9
The quality of the lectures offered by PLATO each year Count	0	0	0	7	21	21	7	56	5.3
The diversity of the lectures offered by PLATO each year Count	0	0	2	10	27	12	4	55	5.0
The quality of the trips offered by PLATO each year Count	0	0	0	1	14	31	9	55	5.7
The diversity of the trips offered by PLATO each year Count	0	0	3	6	23	19	5	56	5.1
Designing and delivering courses in ways that facilitate participant learning Count	0	0	1	3	28	13	10	55	5.2

	Very Ineffective	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Very Effective	Don't Know/No Opinion	Responses	Average
Supporting course coordinators to enable them to deliver courses with minimal stress Count	0	0	3	6	14	13	20	56	5.0
Managing its relationship with UW-Division of Continuing Studies to provide PLATO administrative support services Count	0	0	0	4	10	18	24	56	5.4
Total	2	5	31	108	285	232	112	775	